



**Heatit PLUMBING**  
PLAN INFORMATION

**Relax, you're  
covered!**

**Enjoy peace of mind with our  
cover plans & discounts**

- ✉ [hello@heatitplumbing.co.uk](mailto:hello@heatitplumbing.co.uk)
- ☎ 020 7101 3773
- 📍 42-46 Station Road, Edgware HA8 7AB
- 🖱 [www.heatitplumbing.co.uk](http://www.heatitplumbing.co.uk)



## PRIORITISE YOUR FAMILY'S SAFETY-BOOK TODAY!

At Heatit Plumbing, we know how important your family's safety is. That's why our expert central heating engineers provide thorough and reliable servicing to ensure your home stays warm and secure.

Choose from our range of Heatit Plan packages to suit your home and enjoy peace of mind all year round.



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## Overview of Plans

We provide our customers with a professional service from the initial call, through installation and long into the future with our aftercare.

When you join one of our industry-leading **HeatIt Plan** packages you get peace of mind knowing your boiler will stay in top condition with a prompt, efficient and stress-free service every time you need us, from our local family-run *HeatIt team*.

- Discounted Labour Rates
- Full Boiler Service
- Gas Safety Certificate
- Flue Gas Analysis
- Heating Filter Cleaned
- Balance of Radiators
- Heating Health Check
- Priority Response

# Heatit Plan

**£13.99**  
per Month

## BOILER PLAN INCLUDES

FULL BOILER SERVICE

FLUE GAS ANALYSIS

GAS SAFETY CERTIFICATE

HEATING HEALTH CHECK

PRIORITY RESPONSE

GAS LEAK TEST

TEST & CHECK CARBON MONOXIDE ALARM

5% DISCOUNT ON OTHER SERVICES



# Heatit Plan+

**£21.99**  
per Month

## BOILER PLAN+ INCLUDES

FULL BOILER SERVICE

FLUE GAS ANALYSIS

GAS SAFETY CERTIFICATE

HEATING HEALTH CHECK

PRIORITY RESPONSE

GAS LEAK TEST

TEST & CHECK CARBON MONOXIDE ALARM

10% DISCOUNT ON OTHER SERVICES

1 FREE CALLOUT

BOILER & CONTROLS



# Heatit Extra

**£26.99**  
per Month

## BOILER EXTRA INCLUDES

FULL BOILER SERVICE  
FLUE GAS ANALYSIS  
GAS SAFETY CERTIFICATE  
HEATING HEALTH CHECK  
PRIORITY RESPONSE  
GAS LEAK TEST  
TEST & CHECK CARBON MONOXIDE ALARM  
15% DISCOUNT ON OTHER SERVICES  
2 FREE CALL OUTS  
BOILER & CONTROLS  
CENTRAL HEATING

# Heatit Ultra

**£31.99**  
per Month

## BOILER ULTRA INCLUDES

FULL BOILER SERVICE

FLUE GAS ANALYSIS

GAS SAFETY CERTIFICATE

HEATING HEALTH CHECK

PRIORITY 48 HOUR RESPONSE

GAS LEAK TEST

TEST & CHECK CARBON MONOXIDE ALARM

20% DISCOUNT ON OTHER SERVICES

5 FREE CALL OUTS

BOILER & CONTROLS

CENTRAL HEATING



# Heatit Cylinder Plan

**£15.99**  
per Month

## PLAN INCLUDES

10% OFF REPLACEMENT PARTS  
ROUTINE MAINTENANCE VISITS  
PRIORITY CALL-OUT  
10% OFF LABOUR



# Terms & Conditions

## HeatItt Plumbing Ltd Service Agreement Terms and Conditions

### Please read carefully.

These Terms & Conditions are part of the contract between you (The Client) and HeatItt Plumbing Ltd.

### 1. Definitions

**Annual Boiler Service:** an annual service of your gas Boiler and Systems (including such repairs and replacements as described in these terms) to check they are safe, efficient and comply with the relevant laws and regulations.

**Approved Products:** a list of the Boilers or parts that we can repair or replace.

**Boiler:** An appliance located at the property that heats the hot water and/or heating by Gas.

**Boiler Service:** a service of your Boiler to check that it is working safely (by carrying out certain checks).

**Business Day:** a day other than a Saturday, Sunday, or public holiday in England, when banks in London are open for business.

**Client or you/your:** who purchases the Service Agreement Plan from us and who is responsible for any costs incurred.

**Heating System:** The heating system includes hot water cylinder, heating pipework, pump, motorized valves, radiators, radiator valves, programmer/timers, cylinder stat, room stat, pressure controls.

**HeatItt:** means HeatItt Plumbing Ltd registered in England and Wales, registered address 42-46 Station Road, Edgware, England, HA8 7AB, with a company number 12317944.

**Pre-Existing Faults:** any problems with the Boiler that we determine existed prior to commencement of your Contract.

**Service Agreement Plan:** Refers to the type of plan that you have chosen to take out reference to Clause 4 for full details of what the plans are.

**Services:** means the Packages contained within this Contract.

**Start Date:** The date that is stated on the contract as the start of the Service Agreement Plan.

### 2. Basis of contract

2.1 The Order constitutes an offer by the Client to purchase the Maintenance Contract in accordance with these Conditions.

2.2 The Order shall only be deemed to be accepted when the Client issues acceptance of the of the selected Service Agreement Plan (see Clause 4.8) by email or in writing, at which point, and on which date the Contract shall come into existence (Commencement Date).

2.3 Any samples, drawings, descriptive matter, or advertising issued by us and any descriptions of or illustrations of the Services contained in our advertising are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force.

2.4 These Conditions apply to the Contract to the exclusion of any other terms that the Client seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.5 All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

2.6 Any variation to these Terms and Conditions shall be

inapplicable unless agreed in writing by us. The Client must notify us of any variation to the Proposal and if we agree, (to any such variation) we reserve the right to adjust the price accordingly.

2.7 A reference to writing or written includes email.

### 3. Term

3.1 The term of this Contract shall commence on the date this Agreement is formally accepted by the Client and shall continue for a period of 12 calendar months. Following this period, the contract will auto renew and shall continue on a monthly rolling basis until terminated by either party in accordance with Clauses 8 & 9.

### 4. Types of Service Agreement Plans and Prices

4.1 We are able to offer you one of the following Service Agreement Plans under the Terms of this Agreement:

- a. HeatItt Plan – £13.99 per month;
- b. HeatItt Plan Plus – £21.99 per month;
- c. HeatItt Extra – £26.99 per month;
- d. HeatItt Ultra – £31.99 per month;
- e. HeatItt Cylinder Plan – £15.99 per month.

Please see below with relevant exclusions and Clause 6 regarding payment (including our right to increase prices in accordance with Clause 6.3).

4.2 We shall perform Maintenance and Support Services in accordance with and subject to the terms and conditions of this Agreement.

4.3 We shall use all reasonable endeavours to meet any performance dates, but any such dates shall be estimates only and time shall not be of the essence for performance of the Services.

4.4 We will require gas and electricity at the property in order to provide our services. You must inform us before arrival if this is not available, so that an alternative date and time can be agreed.

4.5 Arranging your Annual Boiler Service – In order to arrange this, the following will apply:

- a. we will contact you or your Authorised Representative within 1 month of your Annual Boiler Service being required;
- b. if we are unable to make contact with you and we are unable to do so (for any reason), you are obliged to contact us directly to make the necessary arrangements. Please note that it will be your responsibility to make contact with us in these circumstances and should you fail to do so, you will not be refunded where you miss the Annual Boiler Service.

### 4.6 Our Service Agreement Plans

## Heatit Plan

This plan will include the following:

- Full boiler service (1 per year)
- Flue Gas Analysis
- Gas Safety Certificate
- Heating Health Check
- Priority Response
- Gas leak test
- Test & Check carbon monoxide alarm
- 5% Discount on other services

Please note that this does not include Materials costs. Heatit Plan Plus

This plan will include the following:

- Full boiler service (1 per year)
- Flue Gas Analysis
- Gas Safety Certificate
- Heating Health Check
- Priority Response
- Gas leak test
- Test & Check carbon monoxide alarm
- 10% Discount on other services
- 1 Free Callout
- Boiler & Controls

Please note that this does not include Materials costs.

### Heatit Extra

This plan will include the following:

- Full boiler service (1 per year)
- Flue Gas Analysis
- Gas Safety Certificate
- Heating Health Check
- Priority Response
- Gas leak test
- Test & Check carbon monoxide alarm
- 15% Discount on other services
- 2 Free Call outs
- Boiler & Controls
- Central Heating

Please note that this does not include Materials costs. Heatit Ultra

This plan will include the following:

- Full boiler service (1 per year)
- Flue Gas Analysis
- Gas Safety Certificate
- Heating Health Check
- Priority 48-hour Response
- Gas leak test
- Test & Check carbon monoxide alarm
- 20% Discount on other services
- 5 Free Call outs
- Boiler & Controls
- Central Heating

### Heatit Cylinder Plan – £15.99 per month

This plan will include the following:

- Service of the cylinder (1 per year) – if external parts are needed, they will be recommended to be changed.
- Checking the cylinder is operating safely and in accordance with regulations

Please note that If the cylinder is not economical and a new one is required with all external parts required

## 4.7 Exclusions from our Service Agreement Plans.

Your Service Agreement Plan does not include anything which is not stated above and specifically the following:

- Any defect or damage occurring from a failure of the public electricity, gas or water supplies;
- Any work arising from hard water scale deposit, system contamination or damage from aggressive water;
- Removing asbestos associated with repairing appliance or system;
- Replacement or repair of thermal stores, immersion heaters or the repair of fan convectors;
- Replacement of towel rails, Low Surface Temperature and designer radiators, including any associated valves;
- Replenishment of chemical treatments;
- Complete appliance replacement for any reason;
- Replacement of gas supply pipework;
- Any increased cost of utilities, loss of water services, loss of earnings, any retrospective cost for items not relating to the repair of the heating components;
- The cost of any improvements to the heating or hot water systems;
- Removing sludge from system;
- Replacing/repairing any steel or iron pipes;
- Making access to the appliance/system that is not deemed reasonable;
- Not responsible if there's a power surge which damages components, a burst water pipe that has caused damage to the boiler etc.
- Pre-existing faults;
- Replacement of cosmetic parts such as boiler casings etc.;
- The replacement of any internet-based controls.

4.8 To join our Service Agreement Plans your Boiler must be in good working order. If upon attending your property to carry out a Boiler Service or repair, we deem that your boiler is not suitable (due to it being unsafe or uneconomical to repair) for any our Service Plan Agreements, we will allow you to cancel the Contract, however you will be liable to pay and be charged a fee of £90.00+VAT (please note that this figure is subject to change, details of which will be provided) for our attendance and initial assessment. If you have made any payments up to this point, this will be deducted from this amount.

4.9 We are not responsible for delays outside our control (including delays for parts from suppliers). If our performance is affected by an event outside our control then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay and if applicable book a new appointment.

4.10 We are not responsible for repairs, if someone else has carried work on the boiler (other than us) during the term of the Contract, however you will still be liable to pay the remainder of the charges applicable under the Contract.

4.11 We may fit replacement parts that are not exactly the same as the defective part(s), but we are satisfied are of adequate quality.

4.12 All parts we install under the terms of this Agreement will come with the benefit of the Manufacturer's warranty (and its limitations).

4.13 It is your responsibility to let us into your property. If you do not allow us access to your property to perform the services as arranged (and you do not have a good reason for this) we may charge you additional costs incurred by us as a result. You will then be required to contact us to rebook the Services.

4.14 A free call-out lasts for up to the end of the first hour. If further time is spent on site, that will be chargeable.

4.15 In the event of an emergency call-out on a weekend or bank holiday, we will endeavour to get to you within 24 to 72 hours,

depending on availability.

4.16 We reserve the right to use subcontractors to supply the Services.

4.17 In some circumstances, despite our best endeavours, we may be required to suspend the services, in order to deal with technical problems or make minor technical changes, update the Services to reflect changes in relevant laws and regulatory requirements, and make changes to the Services as requested by you or us.

## 5. Client Obligations

5.1 Additional Obligations. In addition to any, and all other obligations within this contract, you shall:

- a. ensure that the terms of the order and any information it provides in (in relation to the Goods and Services to be provided) are complete and accurate;
- b. co-operate with us in all matters relating to the Services;
- c. provide us, our employees, agents, consultants, and subcontractors, with full and clear access to the location where the Goods and Services are to be supplied and other facilities as reasonably required by the us;
- d. provide us with such information and materials as we may reasonably require in order to supply the Goods and Services, and ensure that such information is complete and accurate in all material respects;
- e. obtain and maintain all necessary licences, permissions and consents which may be required for the Goods and Services before the date on which we start;
- f. ensure that the room where the Services are to be provided has all furniture cleared away;
- g. notify us of anything which may present a hazard or danger to anyone carrying out work in your property;
- h. provide us with access to the supply of mains electricity, gas and water at the location;
- i. provide us with use of a toilet on site;
- j. notify us of any faults or issues within 48 hours of them arising;
- k. where applicable, keep all materials, equipment, documents, and other property of ours (Supplier Materials) at your premises in safe custody at its own risk, maintain these Goods and Materials in good condition until returned to us, and not dispose of or use the goods and Materials other than in accordance with our written instructions or authorisation;
- l. comply with all applicable laws, including health and safety laws.

5.2 Client default. If our performance of any of our obligations under the contract are prevented or delayed by any act or omission by you or your agents, sub-contractors, or employees, or by failure by you to perform any relevant obligation, then:

- a. without limiting or affecting any other right or remedy available to it, we shall have the right to suspend performance of the Services until you remedy the Client Default, and to rely on the Client Default to relieve it from the performance of any of its obligations in each case to the extent the Client Default prevents or delays our performance of any of its obligations;
- b. we shall not be liable for any costs or losses sustained or incurred by you arising directly or indirectly from our failure or delay

to perform any of your obligations as set out in this Clause 5.2;

- c. you shall reimburse us on written demand for any costs or losses sustained or incurred by us arising directly or indirectly from the Client Default.

## 6. Price and Payment

6.1 The price for the Service Agreement Plan, will be as detailed within our advertising material and are up to date at the point of you agreeing the initial Contract.

6.2 You will be able to pay for the Plan in one of the following ways:

- a. in full in advance (for the year); or
- b. on a monthly basis by way of a standing order/direct debit.

6.3 We reserve the right to increase rates from the 1st January of each calendar year, in accordance with our requirements. In such circumstances, we will provide you with details no less than 30 days prior to the expiry of your current period.

6.4 All amounts payable by the Client under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (VAT). Where applicable, the VAT element of the invoice will be clearly specified and payment of this taxable element, is due at the same point as the Charges are payable.

6.5 The Client shall pay each invoice submitted by the Supplier by Direct Bank Transfer, Card payment, or BACS in full and in cleared funds to a bank account nominated in writing by the Supplier, and time for payment shall be of the essence of the Contract.

6.6 If you fail to make a payment due to us under the Contract by the due date, then, without limiting the our remedies under Clause 9, you shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this Clause 6.6 will accrue each day at 4% a year above the Bank of England's base rate from time to time, but at 4% a year for any period when that base rate is below 0%.

## 7. How to discuss your Service Agreement Plan

7.1 In order to discuss your Service Agreement Plan, you can do so by contacting us in writing, by e-mail or by calling us.

## 8. Cancelling your Care Plan

8.1 If you wish to cancel your contract with us before it auto renews, you are at liberty to do so providing you do the following:

- a. you or your authorised representative (only) notify us of the requested cancellation in writing, by e-mail to [accounts@heatitplumbing.co.uk](mailto:accounts@heatitplumbing.co.uk) at least 30 days' notice of your intention to cancel prior to the renewal date.

8.2 You have rights to end the contract with immediate effect during the contractual period providing us immediate written notice if:

- a. we commit a material breach of our obligations under the Contract and (if such breach is remediable) fails to remedy that breach within 7 days, after receipt of notice in writing to do so;
- b. we take any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business;
- c. we suspend, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of our business.

8.3 If you cancel during the period of your contract (excluding your

right to do so under Clause 8.2), you will not receive a refund for the sums paid or if you have not paid in full you will still be liable to pay for the remainder of the 12 month contracted period.

## 9. Our rights to Cancel your Care Plan

9.1 Without affecting any other right or remedy available to it, we may terminate the Contract with immediate effect by giving you written notice if:

- a. you commit a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 24 hours of being notified in writing to do so;
- b. fail to pay any amount due under the Contract on the due date for payment;
- c. you take any step or action in connection with entering bankruptcy, administration, provisional liquidation, bankruptcy or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business;

9.2 We may cancel your contract prior to the automatic renewal by giving you 30 days' notice in writing.

## 10. Consequences of ending your contract

10.1 What happens if the contract is ended early by you. On ending the Contract:

- a. we may retain any advanced payment (where applicable) you will be liable to pay for the remainder of any contractual term, plus any further works and Goods, Products and Materials used/fitted up to the point of termination;
- b. we shall not be liable to refund any sums paid under the contract unless Clause 8.2, applies.

10.2 What happens if the contract is ended early by us. On ending the Contract:

- a. we will provide no further Services (or Goods);
- b. if we have terminated the contract pursuant to Clause 9.2 you will be liable to pay for the remainder of any contractual term in full.

10.3 Termination or expiry of the Contract shall not affect any rights, remedies, obligations, or liabilities of the parties that have accrued up to the date of termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

10.4 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

## 11. Consumer Rights

11.1 Nothing in these terms will affect your legal rights.

11.2 For detailed information please visit the Citizens Advice website [www.adviceguide.org.uk](http://www.adviceguide.org.uk) or call 03454 04 05 06.

## 12. Our responsibility for loss and damage suffered by you

12.1 We are responsible to you for foreseeable loss and damage caused by us. If we fail to comply with these terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breaking this contract or our failing to use reasonable care and skill, but we are not responsible for any loss or damage that is

not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both we and you knew it might happen, for example, if you discussed it with us during the sales process.

12.2 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; for fraud or fraudulent misrepresentation; for breach of your legal rights in relation to the products and for defective products under the Consumer Protection Act 1987.

12.3 Further limitations of our potential liability to you. Subject to the terms of Clause 12.2, we shall not be liable to you, whether in contract, tort (including negligence), for breach of statutory duty, or otherwise, arising under or in connection with the Contract for:

- a. loss of profits;
- b. loss of sales or business;
- c. loss of agreements or contracts;
- d. loss of anticipated savings;
- e. loss of use or corruption of software, data, or information;
- f. any pre-existing issues;
- g. any non-linked or non-related issues;
- h. loss of or damage to goodwill; and
- i. any indirect or consequential loss.

12.4 Our total liability. Subject to Clause 12.3 our total liability to you, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with the Contract, shall be limited to 100% of the total charges paid under the Contract.

12.5 Exclusion. The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 and the terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.

12.6 Claims. All claims against us must be brought within one year after the cause of action arises and you agree to waive any statute of limitations which might apply by operation of law or otherwise.

12.7 This Clause 12 shall survive termination of the Contract.

## 13. Data Protection and Data Processing

13.1 We both acknowledge that for the purposes of General Data Protection Regulation (GDPR), that you are the Data Controller, and we are the Data Processor in respect of any Personal Data.

13.2 We shall process the Personal Data only in accordance with your instructions from time to time and shall not process the Personal Data for any purposes other than those expressly authorised by the you.

13.3 We will take all reasonable measures to ensure they adhere to its obligations under Articles 30 and 32 of GDPR taking into account the information that the Data controller has made available to it.

13.4 We shall take reasonable steps to ensure the reliability of all our employees who have access to the Personal Data.

13.5 We both warrant to the other that it will process the Personal Data in compliance with all applicable laws, enactments, regulations, orders, standards, and other similar instruments.

13.6 We warrant that, having regard to the state of technological development and the costs of implementing any measures, we will:

a. take appropriate technical and organisational measures against the unauthorised or unlawful processing of Personal Data and against the accidental loss or destruction of, or damage to, Personal Data to ensure a level of security appropriate to:

(i) the harm that might result from such unauthorised or unlawful processing or accidental loss, destruction, or damage; and

(ii) the nature of the data to be protected.

b. take reasonable steps to ensure compliance with those measures.

13.7 We both agree to indemnify and keep indemnified and defend at its own expense the other party against all costs, claims, damages, or expenses incurred by the other party or for which the other party may become liable due to any failure by the first party or its employees or agents to comply with any of its obligations under this Clause 13.

13.8 You acknowledge that we are reliant on you for direction as to the extent to which we are entitled to use and process the Personal Data. Consequently, we will not be liable for any claim brought by a Data Subject arising from any action or omission by us, to the extent that such action or omission resulted directly from your instructions.

13.9 Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.

#### 14. Force Majeure

Neither party shall be liable for any delay or failure to perform any of its obligations if the delay or failure results from events or circumstances outside its reasonable control, including but not limited to acts of God, strikes, lock outs, accidents, war, fire, breakdown of plant or machinery or shortage or unavailability of raw materials from a natural source of supply, and the party shall be entitled to a reasonable extension of its obligations.

#### 15. Severance

If any term or provision of these Terms and Conditions is held invalid, illegal, or unenforceable for any reason by any court of competent jurisdiction such provision shall be severed and the remainder of the provisions hereof shall continue in full force and effect as if these Terms and Conditions had been agreed with the invalid, illegal or unenforceable provision eliminated

#### 16. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the law of England and the parties hereby submit to the exclusive jurisdiction of the English courts.

#### 17. General

17.1 Jurisdiction - These terms of use are governed by and construed in accordance with the laws of England. Any dispute which may arise between the parties concerning these terms of use shall be determined by the English Courts and you submit to the exclusive jurisdiction of the English Courts for such purpose. We do not provide permission for you to use any email addresses published on this website for electronic spamming.

17.2 Waiver - A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or

any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.

17.4 No partnership or agency - Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, constitute either party the agent of the other, or authorise either party to make or enter into any commitments for or on behalf of the other party.

#### 17.5 Entire agreement

a. The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations, and understandings between them, whether written or oral, relating to its subject matter.

b. Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of any statement, representation, assurance, or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation [or negligent misrepresentation] based on any statement in the Contract.

c. Nothing in this clause shall limit or exclude any liability for fraud.

#### 17.6 Assignment and other dealings

a. We may at any time assign, transfer, subcontract, delegate, or deal in any other manner with any or all of its rights and obligations under the Contract. We will contact you to let you know if we plan to do this.

b. You shall not assign, transfer, subcontract, delegate, or deal in any other manner with any of its rights and obligations under the Contract unless we agree to this in writing.

#### CANCELLATION FORM

*(Complete and return this form only if you wish to withdraw from the contract)*

*To Heatit Plumbing Ltd, 42-46 Station Road, Edgware, England, HA8 7AB or accounta@heatitplumbing.co.uk*

*I/We [\*] hereby give notice that I/We [\*] cancel my/our [\*] contract of sale of the following goods and services, Ordered on [\*]/received on [\*],*

*Contract number: [insert contract number]*

*Name of customer(s),*

*Address of customer(s),*

*Signature of customer(s) (only if this form is notified on paper),*

*Date*

*[\*] Delete as appropriate*

## Contact Us

For a breakdown or repair, you may find that it is quickest and easiest to contact us on 020 7101 3773.

We may record calls to help improve our service to you.

✉ [hello@heatitplumbing.co.uk](mailto:hello@heatitplumbing.co.uk)

☎ 020 7101 3773

📍 42-46 Station Road, Edgware HA8 7AB

🖱 [www.heatitplumbing.co.uk](http://www.heatitplumbing.co.uk)

## Notes



